

Accessibility statement for <https://llandrindod.co.uk/town-council/home>

This website is run by Llandrindod Wells Town Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible is this website:

We are aware some parts of this website are not fully accessible:

- most older PDF documents before September 2018 are not fully accessible to screen reader software
- All pdfs after September 2018 are fully accessible
- Some images do not have descriptive alt tags. These images are purely decorative or interface elements that may inhibit or reduce the experience when using assistive technology.

What to do if you can't access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read:

- Email: llandrindodcouncil@btconnect.com
- call: 01597 823116

We will consider your request and get back to you within seven days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems that are not listed on this page or think we are not meeting accessibility requirements, contact:

The Clerk, Llandrindod Wells Town Council
Old Town Hall, Temple Street, Llandrindod Wells, LD1 5DL
Tel: 01597 823116
Email: llandrindodcouncil@btconnect.com

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the ‘accessibility regulations’). If you’re not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Contacting us by phone or visiting us in person

Find out how to contact us:

The Clerk, Llandrindod Wells Town Council
Old Town Hall, Temple Street, Llandrindod Wells, LD1 5DL
Tel: 01597 823116
Email: llandrindodcouncil@btconnect.com

Technical information about this website’s accessibility

Llandrindod Wells Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances listed below.

Non accessible content

The content listed below maybe non-accessible for the following reasons.

PDFs

Many of our older PDFs don’t meet accessibility standards - for example, they may not be structured so they’re accessible to a screen reader. This doesn’t meet WCAG 2.1 success criterion 4.1.2

The accessibility regulations don’t require us to fix PDFs or other documents published before 23 September 2018 if they’re not essential to providing our services.

How we tested this website

This website was last tested on 20th August 2020.

The following tests were carried out:

- All pages checked for sensible header hierarchy and ensured that header navigation was possible.
- Image alt tags checked and added where necessary but missing.
- Keyboard navigation checked on all templates and issues amended where required.
- Screen Reader functionality tested using “ChromeVox” and “Screen Reader for Chrome Browser” plugins.
- ‘Screaming Frog’ check for broken links and issues rectified where encountered.
- Font legibility issues rectified.
- Ability to enable/disable high contrast mode added.

We used this approach to test all relevant pages.

We tested:

- Our main website platform, available at <https://llandrindod.co.uk/town-council/home>

This statement was prepared on 01/09/2020 It was last updated 01/09/2020